



# ANSWERS TO FREQUENTLY ASKED QUESTIONS

- We cater more than 200 events each year, from office parties and tenant appreciation events to weddings, bar/bat mitzvahs, graduation parties and family celebrations. We are scooping our ice cream to your guests—we set it up, serve it up and clean it up!
- We provide the ice cream, toppings, napkins, spoons, cups and cones to serve at your event. Ice cream is served in jacketed sugar cones or waffle cones, or Ben & Jerry's branded cups or bowls.
- You may choose approximately five of our 36 scoopable flavors of Ben & Jerry's super-premium ice cream, Greek Frozen Yogurt, or sorbet. We enjoy consulting with you on an appropriate flavor mix. We highly recommend a sorbet at each event—we have several excellent choices and they are dairy-free and fat-free. Our ice cream products are certified Kosher.
- Our service can be inside or outside. Some situations require that we utilize what is available on site, such as access to power. We will be pleased to help you plan your event, including a site visit at no charge if appropriate.
- We understand that many events have time constraints and we have many strategies available for line management, including printed menus for the line, extra employees or multiple stations. We are able to scoop much more quickly and efficiently than you may otherwise guess!
- We normally arrive 30-45 minutes early to set up. If special arrangements are made, we can leave extra ice cream after an event.
- Once we have received information regarding the number of guests, type of party, location, time, date, etc. we will provide you with a Catering Confirmation. This Confirmation will include the cost for the estimated number of servings, and New York or Connecticut local taxes
- If your organization is sales tax exempt, we must receive documentation reflecting the exemption status before the event. If we don't receive this documentation, we must charge sales tax.
- This is not an "all you can eat" event. We charge per serving. We bring enough ice cream to ensure everyone can get their flavor of choice. The remaining ice cream is returned to the shop.
- If you have any questions about our services, please contact us:  
Karin Scrocca - 914-263-9719  
Michael Garrett - 914-263-9717  
Email at: [benjerryscatering@gmail.com](mailto:benjerryscatering@gmail.com)